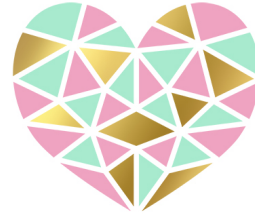


LITTLE LOVE
story



LITTLE LOVE
blooms

TERMS & CONDITIONS

Littlelovestory.com.au (the “Site”) is owned and operated by Tanya Locke trading as Little Love Story (ABN) (“Little Love Story”, “Little Love Blooms”, “The Business”, “We” or “Us”). Any use of littlelovestory.com.au or use of littleloveblooms.com or payment made by the client to the business is in total agreement with the terms and conditions that are outlined below. These terms and conditions also govern the supply of any goods to you by Little Love Story & Little Love Blooms whether facilitated by the Site or by any other means. If you do not agree to these terms and conditions, you should immediately cease use of the Site or cease relations with the business.

DEFINITIONS

- 1 The “The Business” is Little Love Story, Little Love Blooms, We or Us.
- 2 The ‘Client’ refers to any individual, firm, or corporation hiring equipment or appointing flower & styling services from the “The Business”.
- 3 The ‘Equipment’ refers to all furniture, décor, homewares, lighting and accessories supplied to the ‘Client’.
- 4 The ‘Event date’ is the day of the wedding or event supplied by the client to Little Love Story or to Little Love Blooms.

CONDITIONS OF HIRE

The hiring of equipment is done on a first to book basis. The minimum hire fee for client pickup/return bookings is \$200 and for bookings where the client requires Little Love Story to deliver and pickup and/or setup and pack down the minimum hire fee is \$300 not including transport and labour costs. Little Love Story has the rights to decide what equipment is suitable for pickup/return

bookings and what can only be hired out along with the business' styling services. To secure the equipment for your booking the deposit needs to be paid at the time of the booking (within 7 days) and the full payment made by one month prior to the event date or the due date outlined on the invoice. Should both of these terms not be adhered to by the client the business has the right to hire any equipment to another client and terminate the booking. Hiring of the equipment will begin from the commencement date specified by Little Love Story and shall be collected by or returned to Little Love Story by the date and time specified by the business. Any extension of the period needs to be agreed to by Little Love Story and may incur additional fees. Please note bookings that fall on public holidays incur an additional \$180 surcharge.

WET WEATHER

Little Love Story must be informed of a wet weather plan by 7 days prior to the booking date. The final call on the wet weather must be communicated to Little Love Story prior to 3 hours before the delivery or set up start time.

CONDITIONS OF STYLING SERVICES

The booking of stylist services is only available to clients that are booking \$300 or more worth of the business' equipment not including transport costs. Little Love Story charges \$90 per hour for one stylist to setup and pack down equipment. A minimum of 2 hours applies. This amount can change depending on the amount of equipment hired and the amount of stylists needed. If the site involved difficult access a surcharge may apply. This applies to anywhere a trolley can not access such as stairs, sand or if the location is over 50m from vehicle access. Unless a stylist fee has been charged and invoiced by the business, the business is in no way responsible for the set up, pack down or any labour involved with the equipment other than the unload out of and load into the vehicle that transports the equipment to the event site.

ONSITE MEETINGS

Meetings within 30km of Fremantle between the client and Little Love Story are \$50. This covers a 30-minute meeting at one booking location. Meetings outside of this radius incur a transport fee. For bookings that are \$1000 or more, a complimentary onsite meeting is offered to the client within 30km of Fremantle. Every meeting thereafter is \$50 for locations that are within 30km of Fremantle. Locations outside of this radius incur a transport fee.

DEPOSIT

A non-refundable 20% deposit (20% of the total booking amount, including transport fee and labour fee) is required at the time of the booking. Final payment of the remaining 80% of the total booking cost shall be paid one month prior to the event date or the due date outlined on the invoice. All payments must be made by the direct deposit into the business' bank account outlined on the invoice and by the due date specified. Please note that should the final payment not be made one month prior to the event date the business reserves the right to no longer supply any equipment or services for the event. No deposit will be returned should this occur.

CANCELLATION POLICY

The Client may cancel an order at anytime though please note that the 20% deposit is non-refundable and a cancellations fee will occur should the client cancel the booking within 30 days of the event date. No cancellation by the client is valid unless is has been acknowledged in writing by Little Love Story or Little Love Blooms. Bookings cancelled within 30 days of the event date will be charged 75% of the total booking cost.

Cancellations of bookings/events due to weather shall still be subject to the cancellation policy above. Little Love Story is in no way responsible for intemperate weather that may cause the client to cancel their booking.

SECURITY BOND

Little Love Story reserves the right to request a security bond to cover any equipment. The bond amount will be determined by the business in relation to the booking requirements of each individual booking. Any damaged, missing, unclean items will be charged at full replacement cost and/or cleaning costs will fall upon the client.

DAMAGE, LOST, STOLEN OR UNCLEAN EQUIPMENT

Upon delivery by Little Love Story or pickup by the client of the equipment and until the return of the equipment to Little Love Story's premises, the client has full responsibility of all equipment hired. The client will pay full replacement cost of any equipment damaged, lost or stolen. The client will pay any repairing costs to damaged equipment. Any damaged equipment will be decided by the business if it can be repaired or require replacement. Burns, holes, breaks, tears, water damage or other similar damage to

equipment shall be replaced at full cost to the client.

Any equipment returned unclean by the client to the business, the client shall pay Little Love Story the full cost of returning the equipment to a clean condition.

The client shall protect the equipment from the elements during the time of hire. In poor weather conditions storage of the equipment may be necessary and is the responsibility of the client to see that the equipment is stored safely. Any equipment damaged from weather is the full responsibility of the client and shall be paid at full replacement cost to the business.

Little Love Story's equipment shall be delivered to the client in a clean and well-maintained condition. It is the client's responsibility to notify the business should the equipment not be in a satisfactory condition within 4 hours of receiving the equipment. Otherwise any damage or uncleanliness of equipment shall be deemed the client's accountability.

DELIVERY COLLECTION

Fees will be charged to the client for any delivery and collection. This fee will vary depending upon distance traveled from Little Love Story's premises, amount of equipment hired, and what particular equipment needs to be transported. The client will be advised of the fee once all equipment has been decided upon. This fee may be subject to change should the client then change the amount of equipment hired, change the equipment hired or amount to be setup.

DISCLAIMER

Little Love Story and Little Love Blooms shall in no way be held responsible or accountable for any injury, death or loss of income caused to the client, any third parties or properties due to the hire of equipment or provided services by the business.